**IT Desktop Support Apprenticeship-Camp Pendleton**

We are actively recruiting candidates for our next start date (September/October).

The Pathways2Paychecks DOL Apprenticeship program and Apex Systems have partnered on this **IT Desktop Support Apprenticeship** opportunity at Camp Pendleton. We are looking for San Diego candidates that can commit to 6-8 months of pre-apprenticeship training and once they have attained the CompTIA S+ certification and interim clearance they will begin the full-time apprenticeship at Camp Pendleton. Pathways2Paychecks will provide a FREE 6-8 months front-loaded training in CompTIA A+, Network+ and Security+ which does require classroom attendance Monday and Wednesday’s from 10:00am to 3:00pm weekly for 6-8 months unless the client completes the certifications sooner. There is no pay during the free training. **Apex Systems will sponsor the Interim Clearance for those accepted into the program.**

**Job Duties:**Under immediate supervision, conduct operations in support of the Enterprise Service Desk

Execute scripts, answer calls, troubleshoot/resolve/and or escalate technical issues, open and close tickets

Correlate events and incidents for management of Information Technology Services  
  
**Requirements:**6 months IT experience (volunteer and internship experience accepted and can be attained while in the pre-apprenticeship training)

CompTIA S+ or above required

**Background/Drug Requirement:** Candidate must pass a drug screen and background investigation before they are eligible to start the position.

**Clearance Required:** Candidates must be eligible to obtain and maintain a security clearance to work for the DoD. **Apex Systems will sponsor the Interim Clearance for those accepted into the program.**

**Duration:**Full-time contracted position.

**Salary**: Depends on the county of residence so for San Diego we are looking at **$21.29/hour** for starters ($17.02/hour plus $4.27/hour benefits).

**Requirements for The Pathways2Paychecks DOL Apprenticeship program:**

**Minimum Age:** 21

**Education:** A High School diploma or GED is required. We encourage applicants to attend postsecondary education prior to apprenticeship application; however, it is not required. Proof of education must be submitted. Education and work experience will be evaluated; apprentices can receive credit for previous education and work experience.

**Background Check:** Apprentices must be able to pass a drug screen and background check.

**Experience:** Experience is not required to begin the pre-apprenticeship training; however applicants who have some experience may score higher on the testing and interviews. Please note that all candidates will be required to have 6 months volunteer/internship/work experience in IT to be eligible for the IT Desktop Support Apprenticeship placement at Camp Pendleton. This will be the responsibility of the candidate (Apex Systems and Pathways2Paychecks can advise).

**How to apply:**

Click on the link below and complete the Program Interest Form:

When asked: Where did you hear/learn about Able-Disabled Advocacy's training and employment programs? Please answer **“IT Desktop Support Apprenticeship”**.

<http://www.able2work.org/signup/>

Once we receive your Program Interest Form, we will contact you for a phone screen to discuss the details and commitment to the apprenticeship. Please note that both Apex Systems and Pathways2Paychecks will need to accept the candidate to be permitted into the program.

CompTIA A+, Network+ and Security+ training are FREE (we will pay for 2 certifications), but do require attendance weekly for up to 8 months (no pay during training).

**Apex Systems will sponsor the Interim Clearance for those accepted into the program and will be your employer once certified and interim clearance is processed.**

Thank you for your support!!!

John Gentile

Business Services Manager

Pathways2Paychecks

(619) 231-5990 Ext. 309

john@able2work.org