**IT Service Delivery Consultant Sr.**

This position is in support of data center service delivery at SPAWAR Systems Center Pacific (NEDC PAC) in San Diego, CA.

IT Service Delivery Consultant Sr. "Candidates must be flexible to work any shift as this is a 24x7 environment. Overtime is not permissible without prior approval from leadership.

 Candidate submission must include copy of required certifications in order to be considered for this position.

 CompTIA security+ is required for this position.

Roles and Responsibilities:

Enterprise Ops: Technical Management

For SSC PAC & Port Hueneme

Single point of contact for technical issues

Work with customers to develop RFCs

Work with teams to develop LOE for work outside of basic services

Professional Services

Security Services

DCAO transition/sustainment funded modernization

Track RFC’s and provide updates to customers

Ensure RFC/Work Orders closed out when complete