



## Build your career with Eaton... and build more security for the world.

Eaton manufactures, sells, and supports unified data center solutions incorporating Eaton UPS products, enclosures, power distribution, advanced power management and reliability techniques, and world-class services. That's why Eaton has a driving focus on power quality solutions for enterprise and business IT systems, from network closets to large data centers.

Eaton is a global diversified power management company. We help customers manage power, so buildings, airplanes, trucks, cars, machinery and entire businesses can do more while consuming less energy. As an integrated global company, we are unified in our commitment to *powering business worldwide*.

Our products and the employees who design and build them are part of making a difference in the world every day. If you're ready to do something that matters, to do it well and to be encouraged and rewarded for doing it, then Eaton is the place for you. To learn more and apply for open positions, please visit [www.eaton.com/careers](http://www.eaton.com/careers).

*Eaton is an Equal Opportunity and Affirmative Action Employer: M/F/V/D.*



*Powering Business Worldwide*



### **A Dynamic and Challenging Career**

Eaton, a leading manufacturer of three-phase and single-phase uninterruptible power supplies (UPS), surge suppressors (TVSS), power factor correction (PFC), and power distribution products (PDU), is seeking highly promotable, talented individuals to be a part of our elite workforce.

***CURRENT openings for Field Service Electronics Engineers in Philadelphia, Richmond, and Dallas.***

**We frequently have openings in the Northeast (DC, New England, Philadelphia), Midwest (Nebraska/Iowa, Ohio, and Oklahoma/Kansas), Pacific Northwest (Portland and Seattle), and West Coast (California).**

If you have a strong work ethic, a desire to be part of a world-class organization, and the ability to work well in a team environment, we would like to speak with you.

### **Don't Work for a Good Company, Work for a Great Company**

Eaton is a diversified power management company providing energy-efficient solutions that help our customers effectively manage electrical, hydraulic and mechanical power. Eaton is a power management company with 2014 sales of \$22.6 billion. Eaton provides energy-efficient solutions that help our customers effectively manage electrical, hydraulic and mechanical power more efficiently, safely and sustainably. Eaton has approximately 102,000 employees and sells products to customers in more than 175 countries. For more information, visit [www.eaton.com](http://www.eaton.com)

### **Field Service, Power Quality Division**

Eaton Corporation's Power Quality Division designs Uninterruptible Power Supply (UPS) systems, batteries, and electronic based products to ensure reliability in the most demanding applications. UPS systems condition power to protect against power quality hazards, as well as provide continuous backup power during outages. Like an automobile, UPS systems require preventative maintenance to ensure optimal performance.

### **Customer Support Engineer, Position Description**

This position will be responsible for servicing electrical (high voltage environment) UPS systems, batteries, and electronic based products at customer sites. Performs on-site emergency and preventative maintenance and repair, as well as installation of company product in a 24/7 on-call environment with regional responsibility. Products to include uninterruptible power supplies and batteries. Provides technical support to customers and serves as contact on operational or maintenance aspects of system equipment.

This position will be located remotely and will work out of a home office within the immediate geographic area.

The selected candidate will perform the following duties.

- Analyzes test data and recognize deviation from acceptable values
- Manages company assets, controls personal inventory, and uploads all field activity reports
- Completes all assigned tasks in a timely manner
- Takes ownership of an assigned task and see it through to a successful completion
- Responsible to meet annual goals set forth by Management (utilizations, work completions, etc.)
- Provides ongoing customer interaction and meets customer service requirements
- Performs other duties as required

### **Basic Qualifications**

To be considered for employment, candidates must possess the following background:

- Minimum of 3 years of power systems, battery technologies, and electronic experience.
- Valid and unrestricted State Driver's license
- Must have ability and willingness undergo and pass customer entrance requirements, which may include, but is not limited to, periodic background checks and drug screenings.
- Must be legally authorized to work in the United States without company sponsorship

### **Benefits**

In return, we offer a competitive salary package based on skills and experience; the compensation plan consists of a base salary in addition to a highly competitive commission plan. Our comprehensive fringe benefits program includes retirement benefits, medical, dental, tuition reimbursement, vacation, along with excellent working conditions. You will be eligible for benefits coverage on your first day of employment.

### **Application Procedure**

Interested candidates must apply to [www.eaton.com/careers](http://www.eaton.com/careers) in order to be considered for this opportunity. Candidates must also be eligible to work in the U.S. on an ongoing basis without visa sponsorship.

### **Reasonable Accommodations for Applying**

Applicants who qualify under the Americans with Disabilities Act, as Amended, may be eligible for a reasonable accommodation in Eaton's application and selection processes. A request for an accommodation will not affect your opportunities for employment with Eaton Corporation. Arrangements can be made if you have a disability that requires an accommodation for completing an application form, interviewing or any other part of the employment process.

If you require an accommodation in making an application through our online system, please either call 440-523-4063 or send an email to: [AccommodationsForApplying@Eaton.com](mailto:AccommodationsForApplying@Eaton.com). You will need to provide your name, a phone number, email address or other means of contacting you, and a brief description of the nature of the requested accommodation. Eaton will be in contact with you to discuss your request.

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